



**Unclassified**

# **COE Production Engineering Status**

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# Eagle Issues

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- **Voicemail Problems**

- **Intermittent problems: Callers get a busy signal when trying to leave messages, recipients get a busy signal when trying to retrieve voicemail, callers leave voicemail but recipients never receive it**
- **If you do not receive a response within a reasonable time frame, either call again or send an email**

- **[mintzj@ncr.disa.mil](mailto:mintzj@ncr.disa.mil) email Issues**

- **If you sent me email between 1-27 November, I may or may not have received it; if it's important, please resend it**



# ACAT Issues

- **ChkCompliance tool is being developed by SSC-SD under COE Engineering direction**
- **COE Engineering Office resources (financial and technical) are not adequate to get the product finished in a timely manner**
- **Toolkit TWG suggested that published CITI algorithms meet the community's need to be able to test segments prior to delivery**
  - **Are the CITI algorithms complete enough to provide a repeatable process?**
- **Is the community prepared to modify priorities or provide resources to address this capability?**



# Waiver Issues (1)

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- **C2 Apps Commander directed that COE and GCCS processes converge to maximum extent possible to reduce costs and facilitate GCCS certification**
  - **Improvement in processes should benefit all programs that use COE segments**
- **CITI is addressing compliance and security testing issues, working towards a single set of tools and a common process**



# Waiver Issues (2)

- **COE Engineering is working with GCCS Engineering on waiver process**
  - **GCCS coordinates on waivers prior to approval**
  - **Short-term effect has been a noticeable delay in the time between waiver submittal and approval**
  - **Main issue is documentation of justification, not whether specific waivers should be granted**
  - **COE goal is to minimize cost of delivery while ensuring that justifications are adequate**
  - **Once issues are ironed out, COE Engineering will provide specific guidance to developers that will minimize waiver approval delays**
  - **New guidance may require reformatting of waiver requests**



## **I&RTS 4.2**

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- **Updated draft is in review by COE development team**
  - **Dialog is in progress**
  - **Directory Services section subject to change based on results of internal DISA meetings**
- **Updated draft will be made available for AOG review**